

B11

Route Guide & Hazard Awareness

***SOUTH THAMESMEAD - ABBEY WOOD - NEW ROAD
LODGE HILL - BEXLEYHEATH - BEXLEYHEATH GARAGE***



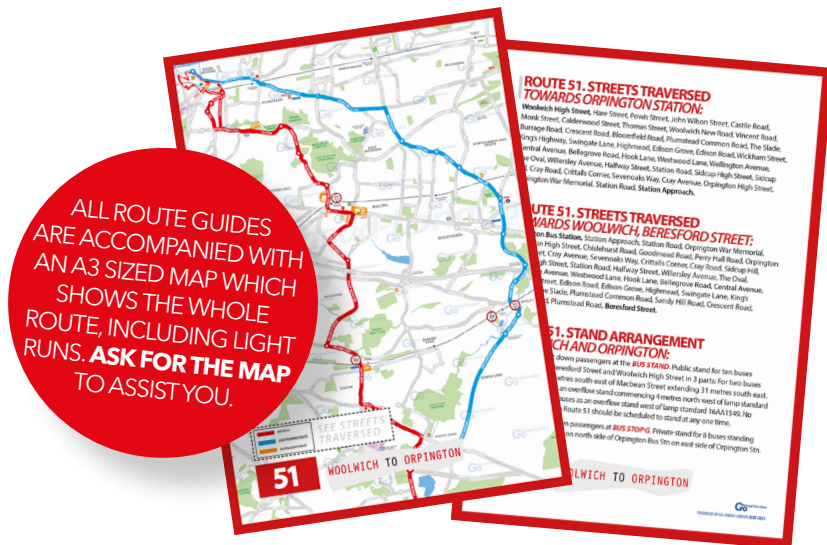
Photo | *Mark Colegate*

CHANGEOVER POINT

AND OTHER INFORMATION

CHANGEOVER | **BEXLEYHEATH BUS GARAGE**

Changeovers will take place at Bexleyheath Garage on garage forecourt.
Always communicate in advance with iBus if you are late for any reason.



+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME

Route B11 is a low frequency route. In terms of our performance, it is very important that you are no more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

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Thamesmead and
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LOCAL HAZARDS

Hazards to be
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LOCAL HAZARDS

Hazards to be
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THINGS TO REMEMBER

Make notes along
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THINGS TO REMEMBER

Make notes along
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Please read if
unfamiliar with a
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LIGHT RUN MAP

SOUTH THAMESMEAD TO EAST WICKHAM




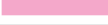


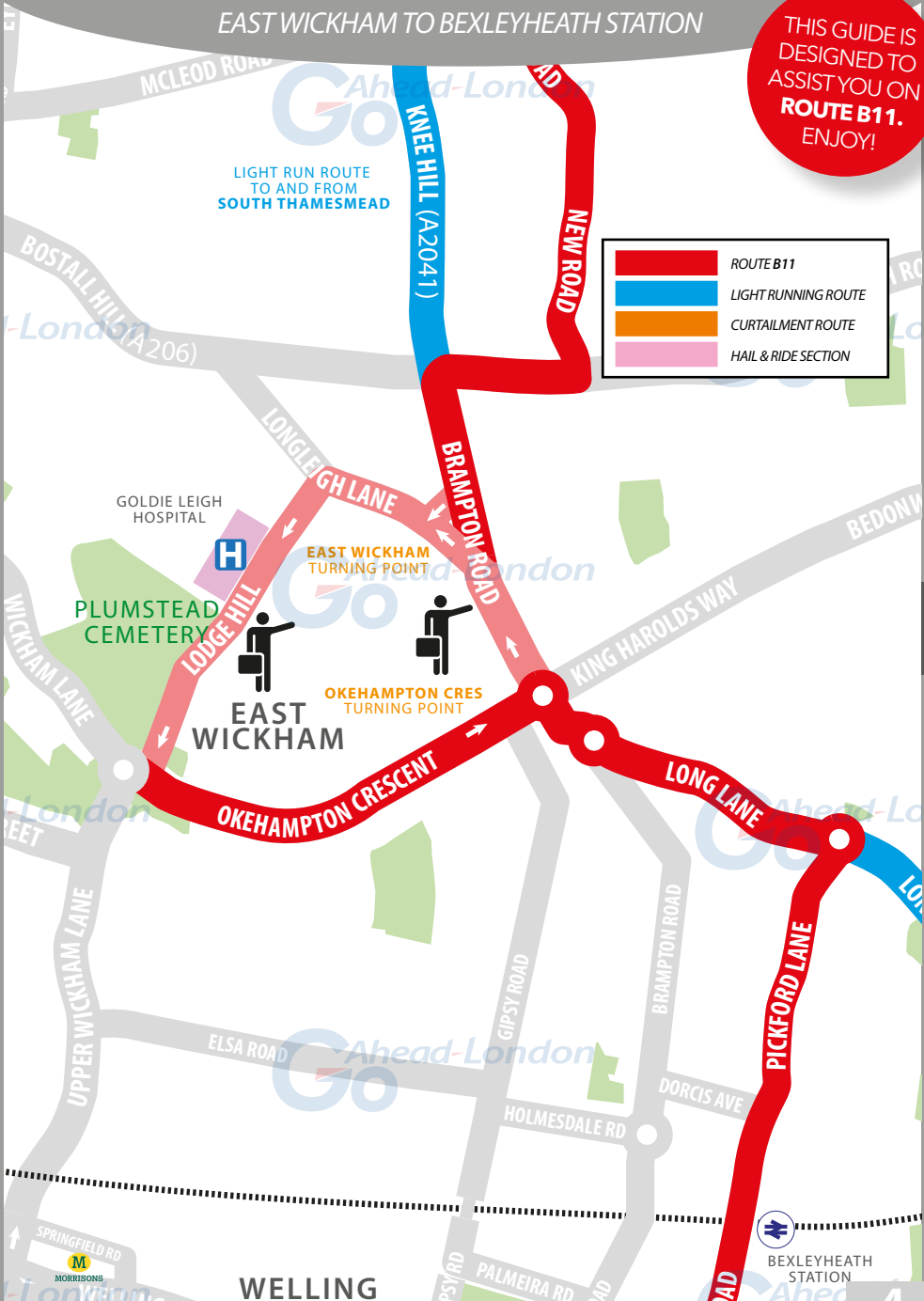
ROUTE B11 MAP

EAST WICKHAM TO BEXLEYHEATH STATION

THIS GUIDE IS
DESIGNED TO
ASSIST YOU ON
ROUTE B11.
ENJOY!

LIGHT RUN ROUTE
TO AND FROM
SOUTH THAMESMEAD

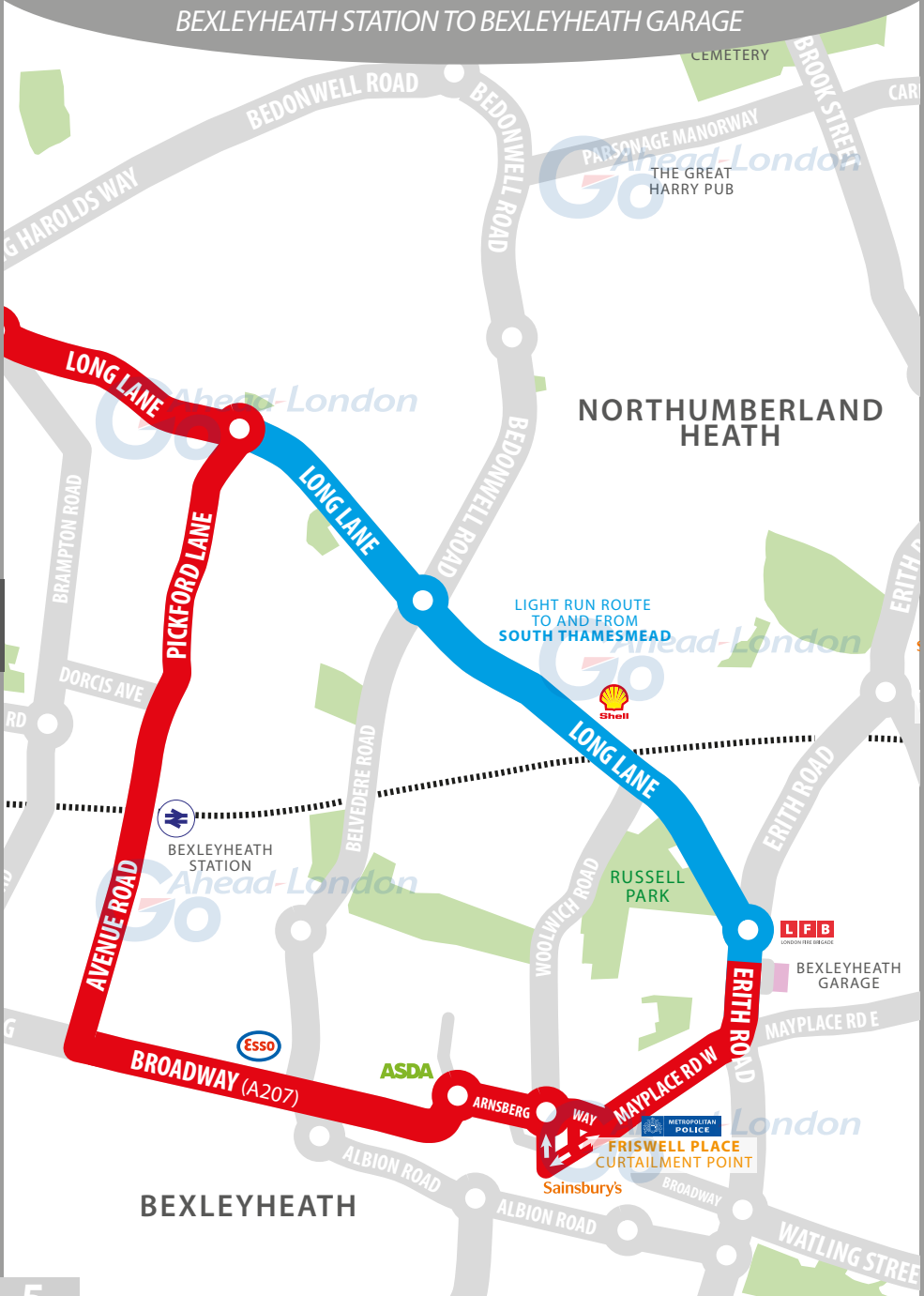
	ROUTE B11
	LIGHT RUNNING ROUTE
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ROUTE B11 MAP

BEXLEYHEATH STATION TO BEXLEYHEATH GARAGE



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RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO SOUTH THAMESMEAD YARNTON WAY

- From **Bexleyheath garage**, turn right onto Erith Road **A220**
- At roundabout, take 1st exit onto Long Lane
- At 2nd roundabout, take 2nd exit onto Long Lane
- At 3rd roundabout, take 2nd exit onto Long Lane
- At 4th roundabout, take 2nd exit onto Brampton Road
- At roundabout, take 2nd exit onto Brampton Road
- At traffic light, continue ahead onto Knee Hill **A2041**
- At roundabout, take 3rd exit onto Harrow Manorway **A2041**
- At roundabout, take 2nd exit onto Harrow Manorway (*Sainsbury's on left*) **A2041**
- At roundabout, take 3rd exit onto Yarnton Way to **first stop**

FROM SOUTH THAMESMEAD YARNTON WAY


- At **stand**, continue ahead on Yarnton Way
- At roundabout, take 1st exit onto Harrow Manorway **A2041**
- At roundabout, take 2nd exit onto Harrow Manorway (*Sainsbury's on right*) **A2041**
- At roundabout, take 1st exit onto Knee Hill **A2041**
- At traffic light, continue ahead onto Brampton Road
- At roundabout, take 2nd exit onto Brampton Road
- At roundabout, take 1st exit onto Long Lane to the end of Long Lane
- At roundabout, take 2nd exit onto Erith Road **A220**
- Continue ahead on Erith Road to **Bexleyheath garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

TO SOUTH THAMESMEAD YARNTON WAY



- At **Bexleyheath garage**, exit bus garage and turn left onto Erith Road **A220**
- At traffic light, turn right onto Mayplace Road West **A221**
- At sharing space, turn right onto Arnsberg Way **A221**
- Turn left onto Geddes Place (*one-way system*)
- Turn right onto Market Place and follow the road right onto Friswell Place
- At roundabout, take 1st exit onto Arnsberg Way **A221**
- At Asda roundabout, take 1st exit onto Arnsberg Way **A221**
- Follow the road right onto Broadway **A221**
- Turn right onto Avenue Road
- Continue ahead onto Pickford Lane (*Bexleyheath station on the right*)
- At roundabout, take 1st exit onto Long Lane
- At roundabout, take 2nd exit onto Brampton Road
- At roundabout, take 2nd exit onto Brampton Road (*Hail & Ride section*) 
- Turn left onto Longleigh Lane (*Hail & Ride section*)
- Turn left onto Lodge Lane (*Goldie Leigh Hospital*) (*Hail & Ride section*) 
- At junction, turn left onto Okehampton Crescent
- At roundabout, take 1st exit onto Brampton Road
- At traffic light, turn right onto Woolwich Road **A206**
- Turn left onto New Road
- At junction, turn left onto Abbey Road **B213**
- Continue ahead onto Abbey Wood Road (*under overpass*) and left onto Knee Hill
- At Abbey Wood roundabout, take 1st exit onto Harrow Manorway **A2041**
- Turn right onto Overton Road (*BP Petrol Station on the right*)
- Follow the road right onto Sedgemere Road and turn left onto Rushdene
- Turn right onto Alsike Road and follow road to the left
- At roundabout, take 1st exit onto Yarnton Way
- At 2nd roundabout, take 2nd exit onto Yarnton Way
- At 3rd roundabout, take 1st exit onto Yarnton Way to **stand**

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO BEXLEYHEATH BUS GARAGE

- At **stand**, continue ahead on Yarnton Way
- At roundabout, take 4th exit onto Yarnton Way to start and serve **Stop T**
- At 2nd roundabout, take 1st exit onto Yarnton Way
- At 3rd roundabout, take 3rd exit onto Alsike Road and follow road to the right
- At junction, turn left onto Rushdene
- At junction, turn right onto Sedgemere Road and follow left onto Overton Rd
- At junction, turn left onto Harrow Manorway **A2041**
- At Abbey Wood roundabout, take 3rd exit onto Knee Hill
- Follow the road right onto Abbey Wood Rd (*under overpass*) and onto Abbey Rd
- Turn right onto New Road
- At junction, turn right onto Woolwich Road **A206**
- At traffic light, turn left onto Brampton Road 
- Turn right onto West Heath Road (**Hail & Ride section**)
- At junction, turn right onto Longleigh Lane (**Hail & Ride section**) 
- Turn left onto Lodge Lane (*Goldie Leigh Hospital*) (**Hail & Ride section**)
- At junction, turn left onto Okehampton Crescent
- At roundabout, take 3rd exit onto Brampton Road
- At roundabout, take 1st exit onto Long Lane
- At roundabout, take 3rd exit onto Pickford Lane
- Continue ahead onto Avenue Road (*Bexleyheath station on the left*)
- At junction, turn left onto Broadway **A221**
- At Asda roundabout, take 2nd exit onto Arnsberg Way **A221**
- At roundabout, take 2nd exit onto Arnsberg Way **A221**
- Turn right onto Geddes Place (*one-way system*)
- At junction, turn left onto Mayplace Road West (*Buses only*)
- At sharing space, continue ahead onto Mayplace Road West **A221**
- At traffic light, turn left onto Erith Road **A220**
- Turn right into Bexleyheath garage to **stand**

YARNTON WAY

TERMINUS POINT

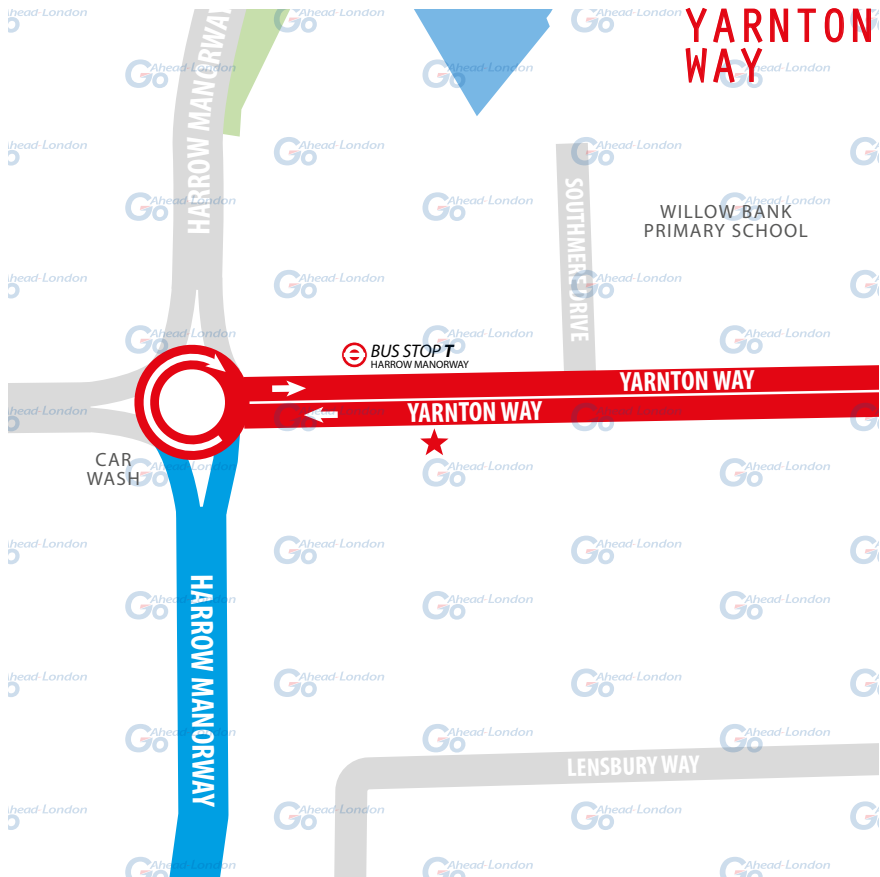
IMPORTANT
PLEASE ENSURE
YOU **USE YOUR**
RIBAS KEY ON
EVERY TRIP

From Bexleyheath. Proceed from Yarnton Way direct to stand.
Set down on Yarnton Way at **BUS STAND**.

Towards Bexleyheath. Depart via Yarnton Way and Harrow Manor Way
to Yarnton Way. Pick up on Yarnton Way at **BUS STOP T**.

Stand created for route B11 route restructure.

Blind display: **SOUTH THAMESMEAD, YARNTON WAY.**



EAST WICKHAM

TURNING POINT

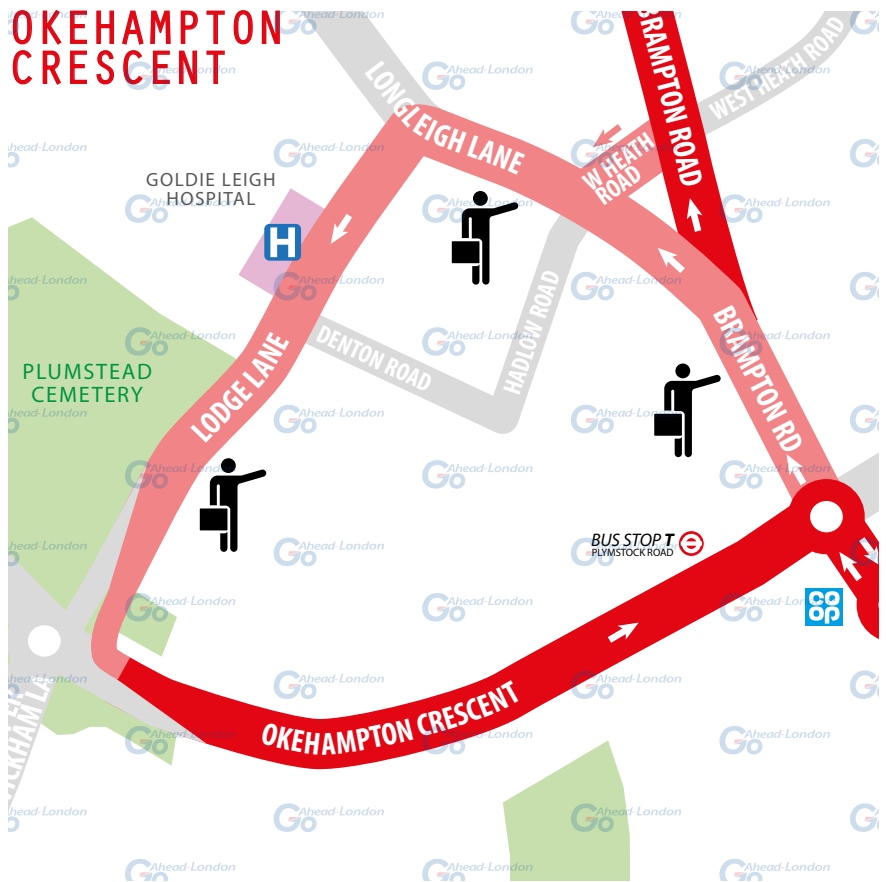
TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Bexleyheath. Proceed from Okehampton Crescent.
Set down on Okehampton Crescent at **BUS STOP T.**

Towards Bexleyheath. Depart to Brampton Road.
Pick up on Okehampton Crescent at **BUS STOP T.**

Turning point only - buses must not stand.

Blind display: *EAST WICKHAM.*



BEXLEYHEATH

CURTAILMENT POINT

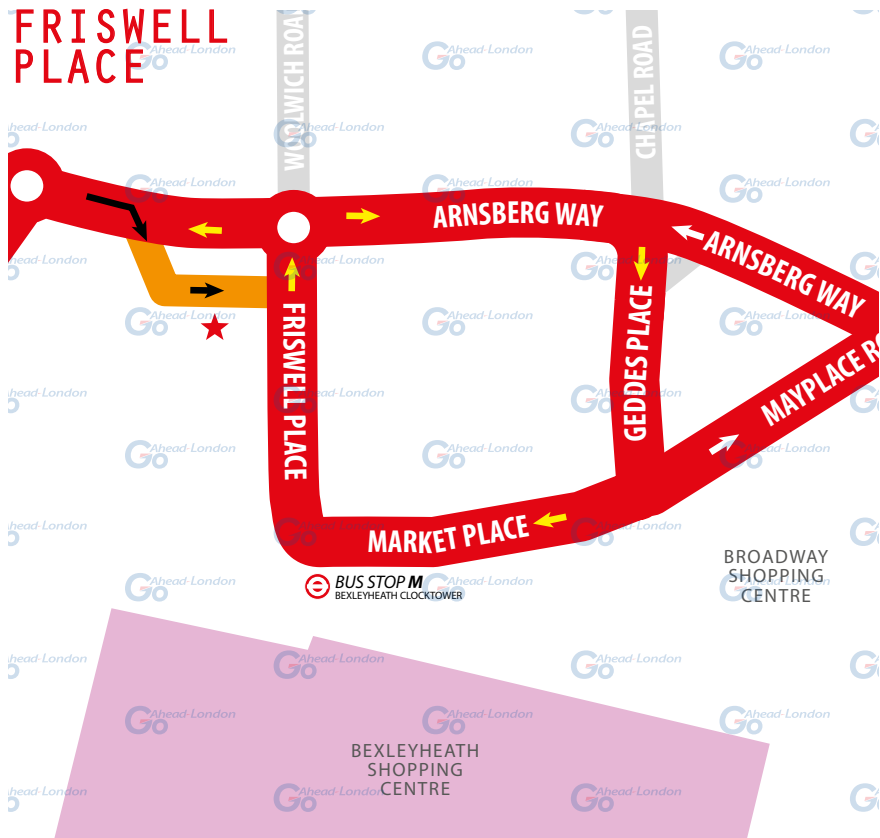
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From South Thamesmead. Proceed from Bexleyheath Broadway via Arnsberg Way and Friswell Place Bus Stand to stand. Set down on Bexleyheath Broadway at **BUS STOP B.**

Towards South Thamesmead. Depart via Friswell Place Bus Stand, Friswell Place, Arnsberg Way and Geddes Place to Market Place. Pick up on Market Place at **BUS STOP M.**

Private stand for five buses in marked bays in parking area on south side of Arnsberg Way west of junction with Friswell Place.

Blind display: **BEXLEYHEATH, SHOPPING CENTRE.**



BEXLEYHEATH

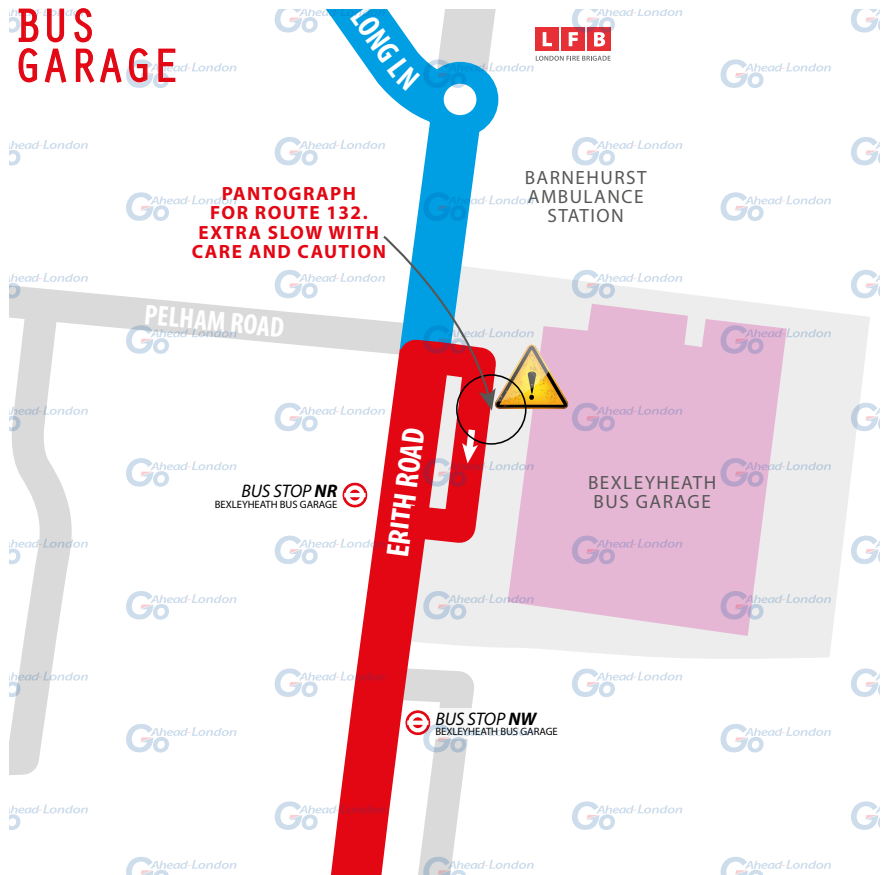
TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From South Thamesmead. Proceed from Erith Road via Bexleyheath Bus Garage Forecourt to stand. Set down on Erith Road at **BUS STOP NR.**

Towards South Thamesmead. Depart via Bexleyheath Bus Garage Forecourt to Erith Road. Pick up on Erith Road at **BUS STOP NW.**

Private stand on forecourt of Go-Ahead's Bexleyheath Bus Garage on east side of Erith Road. **Blind display:** **BEXLEYHEATH, BUS GARAGE.**



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



BUS MOVEMENTS | BEXLEYHEATH BUS GARAGE

Entry onto Erith Road. Care to be taken pulling out on to Erith Road.

BUSY SHOPPING AREA | MARKET PLACE / FRISWELL PLACE

Look out for pedestrians crossing the road, delivery vehicles, other buses and emergency vehicles.

SHARED SPACE SCHEME | ARNSBERG WAY / BROADWAY

Care and caution with good observation required, look out for pedestrians and other road users, slow on approach to crossing and junction in preparation to stop safely.

SPEED BUMPS | ARNSBERG WAY / BROADWAY

Speed bumps with mini roundabouts on them. Proceed with caution, give way to the right as required.

BUSY SHOPPING AREA | BROADWAY ASDA

High volume of buses and pedestrian movements. Take care and caution when pulling in and out of bus stops. Busy road - prepare to stop safely due to other vehicles and pedestrians not crossing at designated crossing points.

TIGHT RIGHT TURN | CROOK LOG / AVENUE ROAD

Allow traffic to exit Avenue Road before making turn.

BUSY PEDESTRIAN AREA | BEXLEYHEATH STATION

People crossing but not necessarily at designated crossings. Proceed with care and caution and be prepared to stop safely if needed.

BUSY PEDESTRIAN AREA | PICKFORD LANE

Bexleyheath Station, shops, parked cars and traffic calming. Extra care required. Speed tables, negotiate with caution. Risk of grounding / damaging vehicle.

BUSY ROUNDABOUT | BRAMPTON RD / PICKFORD LANE

Heavily used roundabout. Good observation needed and give way as needed.

NARROW ROAD | LONGLEIGH LANE

Proceed with caution and look out for other large vehicles.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



NARROW ROAD / PARKED CARS | LODGE HILL

Other side of road may be needed to get past parked cars. Proceed with care and caution.

HAIL & RIDE | LONGLEIGH LANE / LODGE HILL

+ Okehampton Crescent. Only stop where safe to do so. Do not allow passengers to board and alight on drop kerbs.

T-JUNCTION | LODGE HILL / OKEHAMPTON CRESCENT

Busy road during peak periods. Watch out for vehicles coming from the right.

TRAFFIC LIGHTS | BRAMPTON ROAD / WOOLWICH ROAD

Stop before the stop line (*Thamesmead direction*). Tight left turn so buses will have to straddle lanes (*Bexleyheath direction*).

PARKED CARS / BLIND BEND | NEW ROAD

Negotiate with care. Use appropriate speed in preparation to stop, establish who has right of way before proceeding.

BUS LANE | ABBEY WOOD STATION

Extra observation needed when merging from bus lane.

VOLUME OF PEDESTRIANS | ABBEY WOOD STATION

People crossing but not necessarily at designated crossings. Proceed with care and caution and be prepared to stop if needed.

PARKED CARS / BLIND BEND | ABBEY WOOD SAINSBURY'S

Large development area, increased traffic and pedestrians. Proceed with care and caution. Large volume of construction, lorries and pedestrians in the area.

TIGHT RIGHT TURN | HARROW MANOR WAY / OVERTON RD

Allow traffic to exit Overton Road before making turn.

PARKED CARS | OVERTON ROAD

Parking near bus stop. Look out for vehicles parking before the bus stop as it may make getting in and out of bus stop difficult. Proceed with caution.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



BLIND BEND | RUSHDENE / ALSIKE ROAD

Exercise caution due to oncoming traffic.

PARKED CARS | ALSIKE ROAD

Care to be taken loading and alighting passengers. Negotiate with care. Use appropriate speed in preparation to stop safely, establish who has right of way before proceeding and do not mount the kerb to proceed.

SCHOOL CHILDREN | SCHOOLS EN ROUTE

Parkway Primary Academy, The Business Academy Bexley (Yarnton Way), Hawksmoor School, Bentham Community Primary School. Look out for children/pedestrians. and parked vehicles.

EXTRA OBSERVATION | CYCLE LANES ON ROUTE

Beware of cyclists undertaking.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE



AND THINK FIRST!

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE B11 | CURTAILMENT ABBREVIATIONS:

HM	Harrow Manorway	AW	Abbey Wood Station
EW	East Wickham, Lodge Hill	OC	Okehampton Crescent
BXS	Bexleyheath, Shopping Centre	BX	Bexleyheath, Bus Garage

FACILITIES | THROUGHOUT THE ROUTE

- **Bexleyheath Bus Garage.** Private facilities by garage forecourt.

If you urgently need to use the following interim facility, please inform iBus first.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you see *** displayed on the MDT screen to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. **You should not use the radio whilst the vehicle is in motion.**

CODE
GREEN

Call your garage for non-emergency, mechanical defects, help or advice

CODE
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

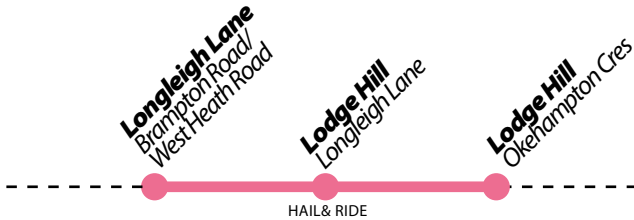
CODE
RED

Call CentreComm for emergency services, passenger injury or assault

HAIL & RIDE

CARE AND CAUTION

ONLY STOP
WHERE AND
WHEN IT IS SAFE
TO DO SO



Sections of this route do not have regular bus stops and the bus can be requested to stop where it is safe to do so, whether there is a bus stop or not. Between the roads named above, customers can also signal to the driver that they wish to board the bus or press the stop button to alight at any safe point along the road.

Please use extra care and caution when travelling on these roads.

